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If I move to another country, can the player's mains supply voltage be changed?

Arcam has made it possible for the mains supply voltage to be easily changed on some of its products; this is performed by either a simple rear panel switch or by an internal fuse change. Older products may have to have its transformer replaced, please consult your dealer in this instance.

The rear panel has an IR Input and a Trig Out, do I need to make a connection here?

In normal everyday use there is no need to make a connection to the IR socket, Arcam have made it possible to connect a remote system to the rear panel for Costume Install purposes.

The trigger output can be utilised to put itself and a connected power amplifier either into standby mode or out of, a 3.5mm mono jack to jack cable is needed in this instance.

Should I leave my units powered on all the time?

Like all high quality hi-fi components, Arcam products will sound better once they have fully warmed up. However we do not advise leaving the units fully powered up if they will be left unattended for long periods of time, such as going away on holiday.

My amplifier has a Processor Mode, how is this used?

Most Processors have the ability to power the rear and centre speakers but not the front left and right; however by making a simple stereo connection to your amplifier it is then possible for the processor to control the systems volume levels and achieve a dynamic front end.

Please note that not all Arcam amplifiers can provide this function; please consult the handbook or your dealer first.

My Amplifier does not have a Phono Stage built in?

Arcam do not provide a Phono Stage built into all of its amplifiers or receivers, this is now an optional feature on some models. However if your Amplifier or Receiver does not have this option, then alternatively it is possible to utilise an In-Line-Phono Module for turntable connection.

Arcam do not recommend any one model in particular as many exist, in this instance please consult your Arcam dealer.

Does Arcam recommend any particular brand of speakers?

We do not recommend any particular loudspeakers as your dealer is in a much better position to do this and also to demonstrate them to you. However, we have found that speakers from most British manufacturers work very well with Arcam products, such as Ruark, Tannoy, Mission, KEF, ProAc, B&W, Acoustic Energy, Monitor Audio, Mordaunt Short,

Wharfedale, and Castle. Our advice is to audition a few pairs of speakers on your dealer's recommendation and choose the ones which sound best to you.

Does Arcam recommend any particular type of cables?

We have found high quality interconnect and speaker cables to be extremely important in enabling the best performance to be realised from all types of hi-fi equipment. Unfortunately, from the perspective of the customer, the very best performance comes from the very best cables.

For example, the top AudioQuest interconnects are priced at over £400 per pair and will enable any CD player to be heard at it's very best. However, I am sure you will agree, some customers may object if the prices of CD players were suddenly increased by around £400 per unit.

The reason our units are not supplied with leads is to provide the customer with a free choice. He or she will be able to decide which cables will best suit their needs in respect to performance and budget.

The same applies with speaker cables. We do not recommend any particular cables as all installations are different - single wiring, bi-wiring, bi-amping, fat cables, thin cables, etc. We suggest talking to your local Arcam dealer for their recommendations for your particular installation.

Is it possible to connect an Ipod to my amplifier and how?

This is simply achieved by using a Stereo Phono to a 3.5m Stereo Jack Cable, readily available from most high street electronic shops and some Arcam dealers.

The Stereo Phonos can be connected into any of the amplifiers rear panel stereo source line level inputs, a simple adjustment of the Ipods volume level may be needed, say half way to start with, to balance out a realistic input level.

Can I connect my PC,s Soundcard ?

Most good quality soundcards and Motherboards provide the correct output to enable an amplifier to be connected, however some provide an output that is driven at either headphone level or a level that can only power small computer speakers. In this case it may not be suitable for connection, please consult any documentation you may have or the manufacturer.

If the Soundcard or PC Motherboard provides the correct line level output, then this connection can be made to the amplifiers rear panel source inputs. It should be noted that a PC has its own Volume Control settings and in most cases a Soundcard does as well, again please consult the manufacturer's guidelines on how to do this.

Here is an example on how to adjust Windows's volume level:

Select: START>CONTROL PANEL>SOUNDS AND AUDIO DEVICES>VOLUME
from here the output level can be adjusted and by ticking the "Place Volume Icon In The Task Bar" box you can access this interface more easily.