ARCAM P429 — FAQ

How do I update the software on the amplifier?

The following procedure (also included with the software package) describes the software update procedure:

1. OPTIONAL: Connect the amplifier to RS232 or Network control program and read current software version
2. Ensure the update file is named **P429.HEX** and copy to the root directory of a USB drive
3. Power off the amplifier
4. Insert the USB drive into the rear socket
5. Power on the amplifier
6. The software upgrade will start and the front panel LED will flash green during this step
7. Once the upgrade is complete, the front panel LED will turn solid red
8. Power off the P429
9. Remove the USB drive
10. Power on the unit
11. OPTIONAL: Reconnect RS232 or network controller and read the new software version

My amplifier just turned itself off. Why is this?

To comply with the latest standby energy consumption regulations, the amplifier goes into a low power standby state after approximately 4 hours of inactivity. To bring the unit out of standby, do any of the following:

1. Issue a "Power On" command, using either the RS232 or Ethernet network interface
2. Turn on the P429 using the **TRIGGER IN** signal
3. Apply an audio signal to the amplifier's input
4. Power the unit off then back on, using the front power button