

ARCAM A19/39/49 & C49 — FAQ

My amplifier turns on then goes straight into standby - why is this?

The amplifier remembers the standby state it was in when power cycled, this is (e.g.) to prevent the unit turning on after a powercut. So, if the amplifier was in standby and you then cycle the power using the front panel switch, it will go into standby until you bring it out of standby with the volume knob or remote.

My amplifier will not come out of standby when I push the front panel buttons - why is this?

To comply with the latest standby energy consumption regulations, the amplifier goes into a very low power standby state and shuts down the keyboard to further reduce power consumption. To bring it out of standby, either use the remote or move the volume knob.

My amplifier just turned itself off while sat idling - why is this?

To comply with the latest energy consumption regulations, the amplifier must go into standby after a period of non-user intervention. To alter the time before it goes into standby, simultaneously press the AUX & BALANCE keys (A19/39, also accessed using the MENU key on the remote for A49/C49) on the front panel and use the rotary encoder to change.

What are the button combinations to access additional functions of my amplifier?

phono + balance = phono/line select

bd + av + mute = reset to defaults

pvr + cd + mute = display sw version

aux + balance = auto shutdown adjust menu

sat + cd + mute = RC5 system code select menu

bd + balance: XLR source adjust (A49/C49 only)

What are the RC-5 codes that the amplifier understands?

| Function | RC5 code | RC5 code |
|--------------|------------------|-----------------|
| | [system-command] | (Data1 - Data2) |
| | Decimal | Hexadecimal |
| Power-on | 16-123 | 0x10 - 0x7B |
| Power-off | 16-124 | 0x10 - 0x7C |
| Standby | 16-12 | 0x10 - 0x0C |
| Mute | 16-13 | 0x10 - 0x0D |
| Volume up | 16-16 | 0x10 - 0x10 |
| Display | 16-59 | 0x10 - 0x3B |
| Balance | 16-37 | 0x10 - 0x25 |
| Volume down | 16-17 | 0x10 - 0x11 |
| BD select | 16-04 | 0x10 - 0x04 |
| AUX select | 16-08 | 0x10 - 0x08 |
| PVR select | 16-34 | 0x10 - 0x22 |
| AV select | 16-02 | 0x10 - 0x02 |
| CD select | 16-07 | 0x10 - 0x07 |
| TUN select | 16-03 | 0x10 - 0x03 |
| PHONO select | 16-01 | 0x10 - 0x01 |
| SAT select | 16-00 | 0x10 - 0x00 |

In the event of a system code clash, the system code of the amplifier can be changed to 19 using the sat + cd + mute key combination.

Additionally, the A49/C49 understand the following commands:

SP1 16-35 (0x10 - 0x23)

SP2 16-39 (0x10 - 0x27)

Menu 16-82 (0x10 - 0x52)